



SUMMER 2022 FACT SHEET













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Private beach, 180 m long 30 m wide

Main Building, 2 3-4-storey Blocks + Apart Hotel, 9 3-storey Blocks

www.crystalhotels.com.tr

Opening Year	2004	Telephone
Operating Season	Summer	Fax
Category	5 Star	E-mail
Board Basis	Ultimate All Inclusive	Official Website
Total Area	29.000 m ²	Facility Building Blocks Number
Address	Atatürk cad./ Kemer/ ANTALYA	Beach Location and Length









Room Location	Standard Room	Standard Room with Bunk Bed	Family Room with Bunk Bed	Honeymoon Room	Eco Room	
Sea / Pool Sea						
Land View	339	84	22	36	26	
Side Sea View						





Room Location

m₂

Features

Main Building + Garden Block

18 or 24 m²

This category of rooms consists of a single room with 1 double and 1 single bed, 1 bathroom and WC. (We have 4 special rooms for our disabled guests). Maximum occupancy - 3 persons





Room Location

m₂

Features

Main Building + Garden Block

18 or 24 m²

This category of rooms consists of a single room with 1 double or 2 single beds, 1 bathroom and WC. (We have 4 special rooms for our disabled guests). Maximum occupancy - 3 persons



Room Location

m₂

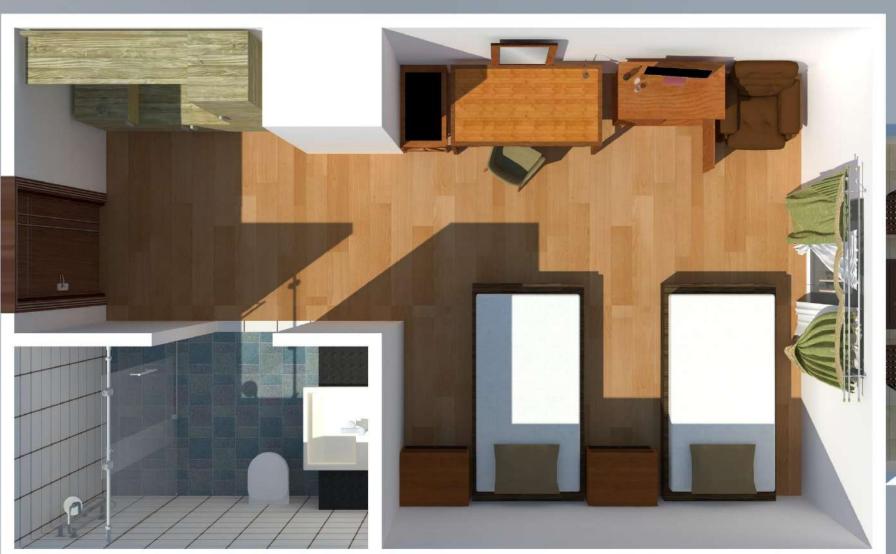
Features

84

Main Building + Garden Block

24 m²

This category of rooms consists of a single room with 1 double and 1 bunk bed, 1 bathroom and WC. Maximum occupancy - 2 + 2 persons.









Number of Rooms Room Location Features m₂ This category of rooms consists of 2 bedrooms (1 double,1 single and 1 bunk Main Building 22 38 m² bed), 1 bathroom and WC. Maximum occupancy 2 + 3, 3 + 2 persons







Room Location

m₂

Features

Garden Block, Attic Storey

24 m²

This category of rooms consists of a single room with 1 double bed, 1 bathroom and WC, has a large terrace. Maximum occupancy - 2 persons.





Concept Table by Room Type

Room Type	Room Service	Split / Central Air-conditioner	A la Carte Usage	2 TV	Turn Down	Bathrobe	Slippers	Tea -Coffee Set
Standard Room	€	Split	One time *	-	N/A	-	Y	
Standard Room with Bunk Bed	€	Split	One time *	-	N/A	-	1	-
Family Room with Bunk Bed	€	Split	One time*	~	N/A	-	✓	-
Honeymoon Room	€	Split	One time*	-	N/A	✓	√	✓
Eco Room	€	Split	One time*	-	N/A	/-	✓	-

€ = Paid Services

√ = Free Services

NA = Not Applicable Services

^{*} A la Carte dinner is used once for every 7 nights of stay.

STANDARD SERVICES PROVIDED IN ALL ROOMS

Safe Box

Daily towel change

Daily sheets change

Daily room cleaning (every day between 09:00 - 16:00)

Daily minibar filling (one time per day)

Baby bathtub (upon request)

Baby crib (upon request)

Baby pot (upon request)

STANDARD EQUIPMENT IN ALL ROOMS

Electronic Door Lock System	Large Single or Double Bed
Fire Alarm	Balcony
	Balcony Hanger
National and International HD TV Channels	
Mini Bar	Hair Dryer
LCD TV	Make-up Table and Mirror
Music Broadcast (via TV channels)	Bathroom Amenities Set
Cartoon Channels	Free WiFi
WC, Shower, Bathroom	Bathroom Towels
Direct Telephone Line in Room and Bathroom	Slippers
Appropriate Air-conditioning System in Every Room	
Electronic Safe Box	





Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
		Breakfast	07:00	11:00			Special time arrangements for
Main Restaurant	Open Buffet	Lunch	12:30	14:30	800	Central	you for a comfortable dining
		Dinner	18:30	21:30			experience.





Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
	Kids	Lunch	12:00	13:00			Without Reservation
Main Restaurant	Open Buffet	Dinner	18:00	19:30	800	Central	Free





Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Italian Restaurant	24 Hours	Late Snack Restaurant	21:30	07:00	200	Central	Food service from Late Dinner until Breakfast





Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Italian A la Carte	A la Carte	Italian Cuisine					With Reservation
Turkish A la Carte		Turkish Cuisine	18:30	21:30	70	Central	Free





Fish A la Carte Sea Food 18:30 21:30 50 Central With Reservation Extra Charge





Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Crystal Coffee & Patisserie	Patisserie	Snack	11:00	22:00	200	Central	Bakery Offerings, Cakes Assortment and Ice Cream





Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Pool Snack	Snack	Snack Service	11:00	18:00			Fast Food Snack Service
Aqua Snack Restaurant	SHOCK	Snack Service	11:00	17:00	100	Central	Snack, Pizza, Handmade Burger





Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Gözleme House	Snack	Gözleme	11:00	17:00			Various Kinds of Handmade Gözleme
Food House	SHOCK	Snack Service	12:00	16:00	100	Central	Hamburger and Donut





Outlets	Concept	Concept Details	Service	e Hours	Capacity	Music	Info
Lobby Bar	Beverage	Indoor Drink Menu	10:00	23:59	100	Central	Local and Imported Alcoholic and Non- Alcoholic Drinks
Crystal Coffee &		Hot Drink Menu	10:00	22:00			Hot Drinks
Patisserie							





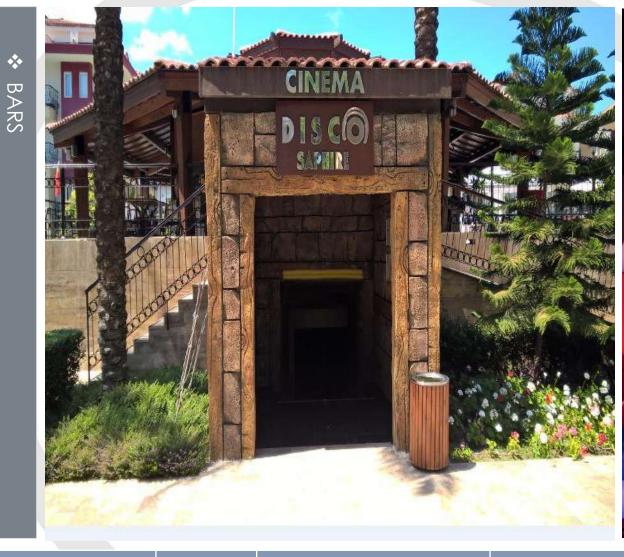
Outlets	Concept	Concept Details	Servic	e Hours	Capacity	Music	Info
Pool Bar	Beverage	Outdoor Drink Menu	10:00	23:59	300	Central	Local and Imported Alcoholic and Non- Alcoholic Drinks
Beach Bar		Beach Drink Menu	10:00	18:00	200		Local Beer, Wine and Soft Drinks

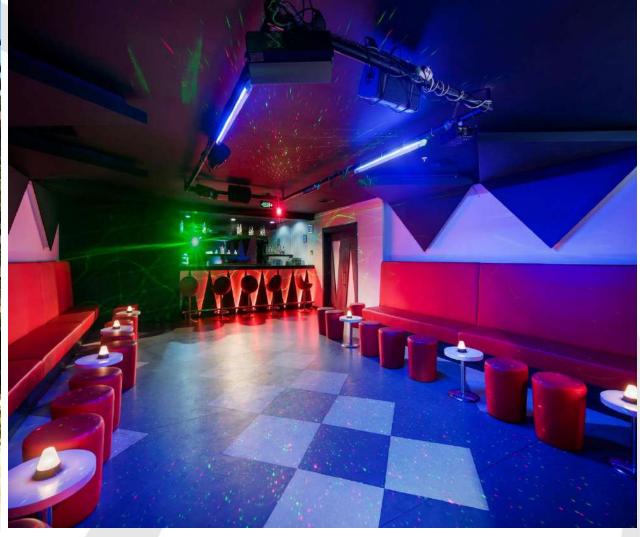






Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
Detox Bar			10:00	18:00	50		Fresh Vegetable and Fruit Drinks
Aqua Bar	Beverage	Detox Drinks Menu	10:00	17:00	50	Central	Local Alcoholic & Non-Alcoholic Drinks





Outlets	Concept	Concept Details	Service Hours		Capacity	Music	Info
							Local Alcoholic and Non-Alcoholic Drinks
Disco Bar	Beverage	Service Bar Drink Menu	23:00	02:00	100	Central	LOCAL AICOHOLIC AND NOT-AICOHOLIC DITINS





FREE SERVICES

Special service for honeymoon couples: fast check-in, sparkling wine, fruit basket, themed room decoration, A la Carte reservation on an evening of your choice (with special table decoration) and breakfast service to the room on your preferred date, room upgrade to a higher category depending on the availability of the hotel, special setups, flowers and special designed gifts in the room.

** In order to validate the package, the date of marriage registration shall not be more than 10 months prior to arrival (basing on check-in date). It is mandatory to submit the marriage certificate upon the check-in.

PAID SERVICES

Birthday Celebration Card, Wine, Fruit Plate, Decorated Table at the Restaurant. Birthday Cakes are offered on a paid basis.

Wedding Anniversary Celebration: Wine, Fruit Plate, Decorated Table at the Restaurant. Wedding Anniversary Cakes are offered on a paid basis.

L&H Ultimate All Inclusive

Local & Healthy Ultimate All Inclusive

- We select and present our food products standing by their authentic place of origin
- Local products are displayed with geographical tags ("Cream", "Cheese "etc.)
- We offer gluten-free bread and dough products made with healthy wheat
- Healthy and natural products are mainly used in children's and baby buffets
- Detox menu includes carefully selected vegetables and fruits that turn into a healthy drinks
- Fried products containing refined trans fat are not presented. We give our priority to healthy cooking methods throughout the facility.





Dear Guests, we've prepared a new open buffet system to completely eliminate contact with food serving and service equipment.

Our Kitchen Chefs will serve the delicious food prepared for you on open buffets without touching it by means of "WE SERVE" system within the social distance rules.



Standard Free Services

FOOD & BEVERAGE SERVICES

Standard Free Services

Traditional Palace Sherbet and Cezerye as a Welcome Treat	24-hour beverage service
Table service in all outlets	Dietary food at the Main Restaurant
Mini bar (refilled one time per day)	Vegetarian food at the Main Restaurant
Lunch and dinner concepts include beverage serving	Local themed food at the Main Restaurant
All-day Snack restaurants serving grill varieties, pizza, pide, hamburger and similar snack foods	Kids Open Buffet at the Main Restaurant
Main restaurant serves breakfast, lunch and dinner within an open buffet concept	Ice Cream Service
Baked fresh daily bakery products served in patisseries	Baked Potato
International and local coffee	Boiled Corn
Various handmade foods served in Snack Restaurants	Some of A la Carte Restaurants

Standard Free Services

FOOD & BEVERAGE SERVICES

Standard Paid Services

Welcome Service	Freshly squeezed vegetable & fruit juices and Energy drinks
A 'la Minute food preparation in some units	All bottled alcoholic products, all special local and import wines and champagnes, Premium alcoholic beverages (10 and 12 + years old aged VSOI XO Cognacs)
Special section for families with children in the Main Restaurant	All wine, champagne and special meals at A la Carte Restaurants orders are served for an extra charge. (Excluding Table Wine))
Fresh cut fruit and charkuterie served at the buffet	24-hour Room Service
Baked fresh daily bakery products	Special meals and events organized in certain locations of the facility
Beverage menu in all bars	Special day celebrations (Wedding Anniversary and Birthday cakes)
1 Use of A la Carte Restaurant for every 7 nights of stay	All A la Carte Restaurants for stays of 6 nights or less
Thematic buffet presentations, including Turkish cuisine once a week	









POOL	DEPTH	m²
Indoor Pool (ADULT)	140 cm	200 m²
Indoor Pools (KIDS)	40 cm	30 m²
Aqua Park	140 cm	750 m ²
Aqua Park	140 cm	285 m²
Activity Pool	140 cm	750 m ²



CRISPY KIDS WORLD



For our little guests ... We have created great opportunities so that they can enjoy their holidays to the fullest in an unlimited and freely way. All-day activities, Crispy Mini Club, games, designated pool, food and beverage services for children and young people ages 4-12. We have prepared many activities where they can make new friends, improve themselves, get enough of games and fun. Our kids club staff, to whom you entrust your most precious ones, show our little ones all the care they deserve and constantly watch over them. We know that the kids club is the most important department that does not admit mistakes, and for this reason, our kids club personnel in all our facilities with the concept of "Child and Family Friendly Hotel" host our little guests with this awareness Because we know that if our little guests are happy, their families are happy too. Come and present your children a fun, adventurous and unforgettable holiday!

- Mini Club (04-12 years)
- •Teen Club (13-17 years)
- Mini Disco
- Mini Cinema

- •Playground (outdoor) •Mini pool and activity equipments
- Baby stroller (paid)
- •Learning games and activities, shows for children





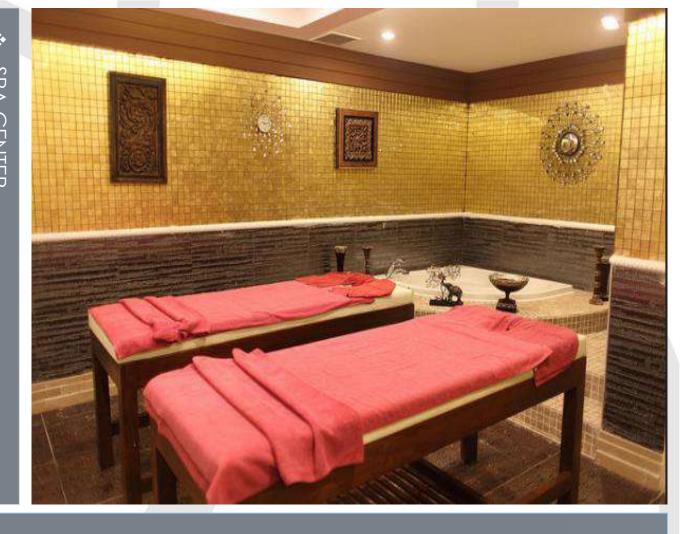
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Live Music on certain days of the week	Karaoke
Live Music Bands	Outdoor Fitness
Backgammon, chess, card games etc.	Yoga & Meditation
	Live Music Bands







Free Services

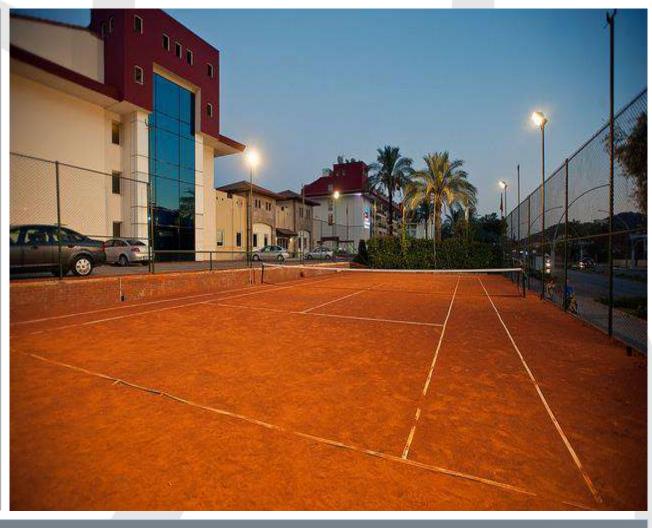
Indoor Swimming Pool Relax Area Sauna Turkish Bath Steam Room

Paid Servies

Massage Rituals, Body and Skin Care Hairdresser and Beauty Salon CH'İ Detox Programs Personal Care Programs





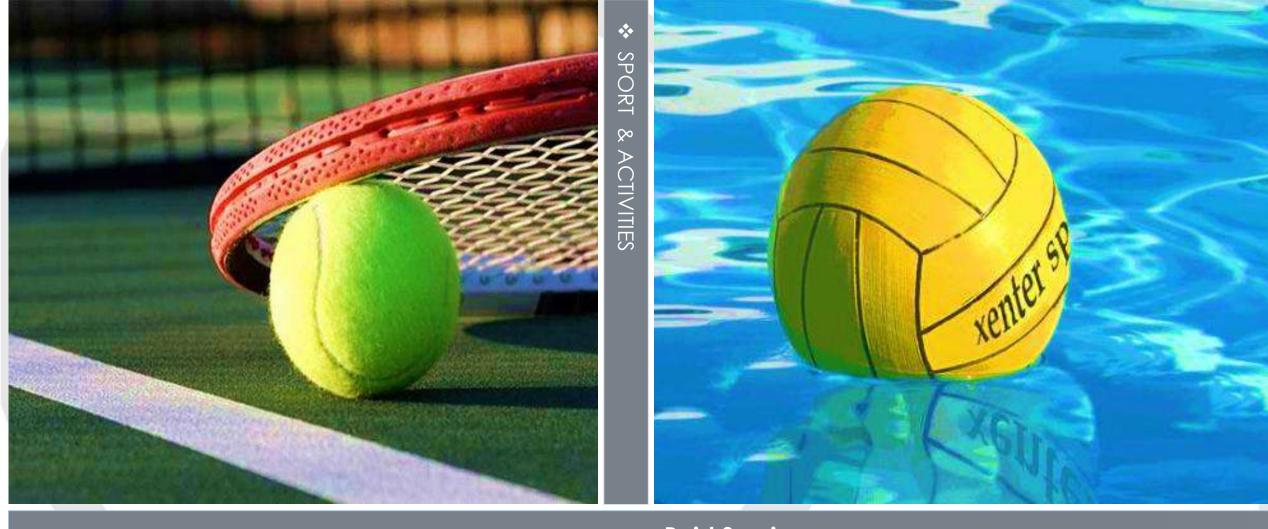


Free Services

Boccia, darts, aerobics, stretching, Aqua Aerobics, Fitness center

Paid Services

Motorized and non-motorized water sports (canoe and pedalo, Jet ski, banana, Parasailing, Ringo, surfing and windsurfing (certificate is mandatory)



Free Services

Tennis court (1) and table tennis

Paid Service

Tennis equipment, court lighting

GENERAL SERVICES (Free Services)

24 - Hour Welcome Desk	Guest Relations desk
Wake-Up Service	Daily table reservations in the Main Restaurant for disabled guests
Message Service	Special landscaping allowing disabled guests to access any area of the facility
Parking Lot (OUTDOOR)	
Luggage Carriers	
Pillow Menu in Room	

GENERAL SERVICES (Paid Services)

Telephone, fax, photocopy

Laundry (dry cleaning, washing, ironing and tailor service)

Shopping Center (Shops)

Transfer Services

Rent a Car, Bicycle Rental, Baby Stroller Rental

Doctor Service

Photography Service

SHOPPING CENTER

Leather Shop	Boutique	
Market	Photographer	Hairdresser

IMPORTANT INFORMATION

Quality Management Systems: ISO 9001 Quality Management System

ISO 14001 Environmental Management System

ISO 50001 Energy Management System

ISO 10002 Customer Satisfaction Management System

ISO 45001 Occupational Health and Safety Management System

ISO 22000 Food Safety Management System

- Officially certified first class products and brands are used in all Food and Service offerings.
- Guests who are allergic to any food products are required to inform the Guest Relations of their situation upon entering the facility. Otherwise, the Hotel Management is not responsible for any problem that may occur.
- In accordance with the laws of the Republic of Turkey as of 19.05.2008 smoking is prohibited in general indoor areas.
- Pets are not allowed in our facility.
- Hotel Check-In time 14:00 and Check-Out time is 12:00. Even if the room is left on time, the use of the facility services after 12:00 is subject to an extra charge.
- Some restaurants and bars may have a dress code. (Dinner buffet and A la Carte Restaurants)
- Air-conditioning working hours are automatically adjusted by the automation system according to the outside weather conditions in order to provide maximum comfort.
- Alcoholic beverages, as well as tobacco products and alcohol, are not served and sold to the guests under the age of 18.
- · Alcohol is not served to the guests with health risks.
- Preparatory works carried out during the opening and closing of the season may be delayed due to the weather conditions.
- The opening date of the beach is determined by the hotel management according to the weather conditions.
- The hotel management reserves the right to unilaterally make changes in all services and hours stated in the Factsheet due to pandemia, weather conditions and similar reasons beyond the control.
- Days when restaurants and bars are closed set by the hotel management may vary depending on weather conditions and reservation requests.
- In terms of hygiene and safety it is not suitable to take food, beverage and equipment out from food and beverage units to outdoor areas.
- Bath amenities are provided in accordance with the number of persons on daily basis.
- Information letter with general rules of the facility is given upon arrival to all guests against signature.
- In case if sun bed is occupied but not being used for a long time, the hotel authorized personnel may take the belongings away from the sun bed to empty it.
- Fishing and hunting within the swimming borders is prohibited.
- Motor vessels cannot be used within the swimming borders.
- All consumables, guest amenities, towels, mini bar contents, and cosmetic products provided in the rooms are served as an all-inclusive package for daily use within the facility. It is not appropriate to take these supplies out of the facility.
- The hotel management reserves the right to make unilateral changes regarding the services and information in this guide.
- Our current concept is always available on our crystalhotels.com.tr website. Tour Operators and Agencies acknowledge that currently published concepts are valid within the scope of the contracts and they will update this information simultaneously on their sales and marketing channels.
- Crystal Hotels does not accept responsibility for out-of-date content on the web sites of agencies and tour operators.

MEASURES AGAINST GLOBAL WARMING IMPLEMENTED IN OUR HOTELS

Natural Gas Usage

Waste sorting

Usage of recyclable materials

Usage of Energy Saver in rooms

Usage of electricity-saving lighting and sensors

Usage of sensors and aerators to save water

Solar Energy Usage



UP-TO-DATE PHOTOS, VIDEO, LOGO, FACT SHEET

CRYSTAL AURA BEACH RESORT & SPA

You can access all up-to-date information, fact sheets, images, logos and videos from the addresses below.

www.crystalhotels.com.tr



http://acente.kilithg.com/

You can download Kilit Hospitality Group Mobile Application



on your IOS and ANDROID mobile phones.





