

GENERAL INFORMATION			
Hotel name	Innvista Hotels Belek	Year of construction	2008
Category	5* Hotel	Last renovation	The end of 2021
Total area	22.472 m ²	Board	Ultra All Inclusive
Address	Kadriye Mah. Beşgöz Cad. No:8-1,Serik/ Antalya/Türkiye	Season	01.04.2022 - 31.10.2022
Telephone	+90 242 725 60 19	Number of rooms	315
Fax	+90 242 725 60 18	Number of beds	706
Web Site	www.innvistahotels.com	Air conditioning	Central heating / cooling (fully renovated in 2021)
E-mail	info@innvistahotels.com	Number of floors	Main building with 5 floors consisting of 3 blocks
Call Center	444 9 427	Number of lifts	4
Transport	Taxi, minibus and private transfer (paid)	Pets	Not allowed
Languages	Turkish, English, German, Russian	Internet/W-LAN	Rooms and all general areas (24 hours, free of charge)
Wrist band	We use wrist band system to provide our guests with opportunity to use all the services of the hotel and for their own safety.	Accepted credit cards	Master, Visa

DISTANCES	
Antalya Airport	25 km
Antalya City Center	35 km
Nearest Town	2 km (Kadriye), 5 km (Belek)
Nearest Hospital	12 km (Serik)

BEACH & POOLS						
<ul style="list-style-type: none"> • Sea distance 900 m • Free shuttle service to the beach: 08:00 – 18:00 • Public sandy pebble beach with private area for hotel guests. • Umbrella, sunbeds are free of charge, changing rooms, showers – free of charge, general use. • Pool and beach towels are free of charge • Pool opening hours: 08:00-19:00 • Slides opening hours: 10:00 -12:00, 14:00-17:00 • Slides for adults – 3, slides for kids – 5 						
Pool	Outdoor	Fresh Water	Indoor	Heating	Depth (cm)	(m ²)
Main Pool	✓	✓		-	1,40	436
Relax Pool	✓	✓		-	1,40	360
Mini Pool	✓	✓		-	1,40	10
Kids Pool	✓	✓		-	0,35	39
Pool with Slides	✓	✓		-	1,10	110
Kids Pool with Slides	✓	✓		-	0,35	39



ACCOMODATION

Common services offered to all rooms

- Electronic key system
- Minibar – soft drinks and water. Daily refilled free of charge.
- Smoking of cigarettes, hookah and electronic cigarettes is prohibited in all indoor areas per Law No. 4207 " Usage of Tobacco Products"
- Linen change - every 2 days
- Room cleaning – every day
- Towel change - upon request
- TV channels: Turkish, German, Russian, English, French. Belgian, Ukrainian, Iranian, Arabian channels, fashion channels, sports channels and music channels.



Room Type	Area	Facilities	Min./Max. Occupancy
STANDARD (Pool or garden view)	24 m ²	1 bedroom (with 1 double and 1 twin bed), laminate floors, dressing table, coffee table with chairs, mini bar, digital safety box, LCD / satellite TV with music channel, telephone, shower/WC, bathrobes, towels, slippers, hair dryer;	1 / 3 adults
FAMILY (Pool or garden view)	35 m ²	2 bedrooms with interior door (with 1 double and 2 twin beds), laminate floors, dressing table, coffee table with chairs, mini bar, digital safety box, LCD / satellite TV with music channel, telephone, shower/WC, bathrobes, towels, slippers, hair dryer;	2/ 4 adults
FAMILY SUITE (Pool or garden view)	47 m ²	2 bedrooms with interior door (with 1 double and 2 twin beds), laminate floors, dressing table, coffee table with chairs, small sofa unit. 2 mini bars, digital safety box, LCD / satellite TV with music channel, telephone, shower and bath tube/WC, bathrobes, towels, slippers, hair dryer;	2 / 4 adults
HANDICAP ROOMS (Garden view)	28 m ²	1 bedroom (with 1 double and 1 twin bed), central air conditioner, laminate floors, dressing table, coffee table with chairs, mini bar, digital safety box, LCD / satellite TV with music channel, telephone, shower/WC, bathrobes, towels, slippers, hair dryer, door width 90 cm;	1 / 3 adults

FOOD & BEVERAGES

- 1 Main Restaurant, 4 A’la Carte restaurants, Beach Snack & Beach Bar, 1 Aqua Snack Restaurant, 6 bars, 1 patisserie
- Breakfast, lunch and dinner open buffets at Innova restaurant
- Capacity of Innova restaurant is 700 people; 300 indoor and 400 outdoor areas
- There is Diet Buffet and show cooking corner at Innova restaurant
- A la carte restaurants are to be reserved. Reservations are made at Guest Relations.
- **First visit of Fish A’la Carte Restaurant during the stay is free of charge, the second visit and 3 more A’la Carte Restaurants (Turkish, Mediterranean and Far East) are for extra cost – 10 Euro per person.**
- Ultra-All-Inclusive Drinks: all soft drinks, domestic and selected imported alcoholic beverages.
- Deluxe Beverages (champagne, bottled wine, luxurious alcoholic beverages and etc.) are extra charged.
- Room Service is extra charged
- The waiter is authorized to refuse to serve alcoholic beverages to guests who harm themselves and others.
- No alcohol service for under 18s.

Breakfast	Innova Restaurant	07.00 – 11.00
Lunch		12.30 – 14.30
Kids Restaurant Lunch		12.30 – 14.30
Dinner		19.00 – 21.00
Kids Restaurant Dinner		18.30 – 21.00
Night meal		23.00 – 00.00
Anatolian Cuisine	Anatolian Folk Restaurant	19.00 – 21.30
Mediterranean Cuisine	Mediterranean Restaurant	19.00 – 21.30
Far East Cuisine	Far East Restaurant	19.00 – 21.30
Fish Cuisine	Mediterranean Restaurant	19.00 – 21.30
Beach Snack	Beach	12.00 – 16.00
Aqua Snack	Kids Slide Pool	12.00 – 18.00
Patisserie	Pistachios Patisserie	09.00 – 21.00
Ice-cream	Pistachios Patisserie, Aqua Snack, Beach Snack	11.00 – 18.00



BARS

Domestic, some imported alcoholic and all soft beverages.	Bar	Opening Times	Place
	Lobby Bar	24 Hours	Lobby
	Pool Bar	09.00 – 24.00	Pool
	Amethyst Disco Bar	23.00 – 02.00	Lobby -1
	Amphi Bar	21.00 – 23.00	Amphi Theatre
	Aqua Bar	10.00 – 17.00	Slides Pool
	Beach Bar	08.00 – 18.00	Beach

OTHER SERVICES

Free Services	Extra Services
<ul style="list-style-type: none"> • Outdoor parking (max. 50 vehicles) • Hammam, Sauna and Steam Room • Game room (Air Hockey, Billiard) • Safety boxes at Reception • Shower rooms on the floors (9) 	<ul style="list-style-type: none"> • Laundry service • Shops (Jewelry, Photographer, Hairdresser, Mini Grocery, Leather Shop, Souvenir, Textile, Sweet Shop) • Rent a car • Doctor (on request), Nurse (08:00 -18:00) • Telephone, fax, post services, photocopies • Spa & Wellness services • Baby sitter • Tennis court lighting

ENTERTAINMENT AND ACTIVITIES

Free

- Disco (23.00 - 02.00) - **closed for pandemia*
- Fitness
- Aqua aerobic
- Water gymnastics
- Yoga
- Trampoline
- Archery
- Tennis
- Basketball
- Foot-volleyball
- Badminton
- Table tennis
- Darts
- Table games
- Animation programs and shows
- Live music performance (on certain days)



MINIVISTA KIDS' CLUB

4-12 y.o.

- Indoor soft play
- Open air playground
- Activity rooms for boys and girls
- Skill games
- PlayStation and tablets
- Mini theater stage
- Mini cinema hall
- Trampoline
- Ceramics
- Kids' aerobics
- Face painting
- Cookies master class
- Dance lessons
- Mini Disco
- Baby carriage (with deposit)
- Baby radio (with deposit)



SPECIAL DAYS CONCEPT (free of charge)

Birthday compliment: room decoration, greeting letter, fruit basket and small birthday cake to the room.

Wedding anniversary compliment: room decoration, greeting letter, fruit basket to the room.

Honeymoon compliment: room decoration upon check-in, greeting letter, red bathrobes and linen, fruit basket, bottle of wine, heart shaped cake, breakfast to the room next day after check-in

Repeat Guest compliment: room decoration, greeting letter, fruit basket and bottle of wine

AWARDS & CERTIFICATES

GUEST RATED AWARD EXCELLENT 2018 EXPEDIA

GUEST REVIEW AWARDS 2017 BOOKING.COM (8,6)

CHRISTIAN TOUR BEST ACCOMODATION WINNER GOLD MEDAL 2017

TRIPADVISOR CERTIFICATE OF EXCELLENCE 2017/2018/2019

GUEST RATED AWARD EXCELLENT 2018 EXPEDIA

RECOMMENDED ON HOLIDAYCHECK CERTIFICATE 2017/2018/2019

TRIPADVISOR TRAVELLER CHOICE 2020/2021

INTERNATIONAL ENVIRONMENTAL AWARD GREEN KEY 2020/2021

SAFE TOURISM CERTIFICATE 2020/2021