





2022 SUMMER FACT SHEET



KHG a member of Kilit Hospitality Group





Opening year	2007	Phone	+ 90 242 352 24 40	
Open Seasons	Summer	Fax	+ 90 242 352 24 40	
Category	5 stars	E-mail	info.centro@crystalhotels.com.tr	
Pension	Ultimate All Inclusive	Official website	www.crystalhotels.com.tr	
Total area	40.000 m ²	Number of Facility, Building	and Blocks The facility comprises 1 main building.	
E-mail	Kundu / ANTALYA	Beach Location and Length Seafront, 137m long private beach and coastal pier		





With land view

96





Number of Room	Room Location	m²	Features
304 PCs	Main Building	28 m²	304 standard rooms with 28 m2 of width are located in the main building. It consists of 1 bedroom, 1 bathroom, toilet and balcony. Double bed and twin bed options are available. (4 of them are for physically handicapped guests and have garden views.)



Number of Rooms	Room Location	m²	Features
96 PCs	Main Building	35 m²	96 family rooms with 35 m2 of width are located in the main building. 1 bedroom, 1 child's room with communicating door. It consists of a bathroom, toilet and balcony. Double bed and twin bed options are available.



Concept Table by Room Type

Room Type	Room Service	Split/Central Air conditioning	Alacarte Use	2 TV	Turn Down	Bathrobe	Slippers	Tea and coffee Set	
Standard Room	€	Central	Once *	-	N/A	-	V	~	
Family Room	€	Central	Once *	-	N/A	-	V	~	

€ = Paid Services

 $\sqrt{}$ = Free Services

NA = Services Not Available

* a La Carte dinner is used once per 7 nights stay.

STANDARD SERVICES AVAILABLE IN ALL ROOMS

Safety deposit box	
Daily towel change	
Daily linen change	
Daily room cleaning (daily from 09:00 to 16:00)	
Daily minibar renewal (once a day)	
Children's bathtub (optional)	
Baby bed (optional)	
Baby potty (optional)	

STANDARD EQUIPMENT IN ALL ROOMS

Electronic door locking system	Large single or double bed			
Fire Alarm	Balcony			
Electronic safebox	Balcony hanger			
National and International HD broadcasts	Slippers			
Mini Bar	Hair dryer			
LCD TV	Make-up table			
Music Broadcast (from TV channels)	Bathroom bouquet set			
Cartoon channels	Free Wi-Fi connection			
Toilet, shower cabin, bathroom	Bathroom towels			
Direct line phone in bathroom and room				
Central air conditioning system				



Departments	Concept	Concept Content	Service hours		Capacity	Music	Description
		Breakfast	07:00	11:00			Special hour applications for
Main Restaurant	Open Buffet	Lunch	12:30	14:30	300	Central	you in the comfort of eating
		Dinner	18:30	21:30			





Pool Snack restaurant

24 hours

Late Snack restaurant

21:30

07:00

100

Food service from Late Dinner to Breakfast

Central







Departments	Concept	Concept Content	Service hours		Capacity	Music	Description
Crystal Coffee & Patisserie	Bakery	Snack	11:00	22:00	80	Central	Bakery Presentations, Cake Types and Ice Cream



Departments	Concept	Concept Content	Service hours		Capacity	Music	Description
Beach Snack			12:00	16:00			Fast Snack Food Service
Pool Snack	Snack	Fast Food Service	11:00	17:00	200	Central	Fast food enriched with Local Tastes



Turkish Stuffed Flatbread (Gözleme) House

Turkish Stuffed Flatbread (Gözleme)

Snack

11:00

17:00

50

Central

Different types of Turkish Stuffed Flatbread rolled out with hands









Departments	Concept	Concept Content	Service	hours	Capacity	Music	Description
Detox Bar		Detox Beverage	10:00	18:00	50		Beverages from Fresh Fruit and Vegetables
	Beverage	Menu				Central	
Beer Garden		Beer Menu	11:00	23:59	50		Beer Types and and Cocktails



FREE SERVICES

Honeymoon couples special service; Quick Check-in, sparkling wine, Fruit basket, Room decoration suitable for the theme, A la Carte Reservation on a preferred evening (special table decor) and breakfast service on a preferred day, Upgrade to the upper category room according to the availability of the hotel, Special setups in the room, Flowers and special design gifts

* * In order for the package to be valid, the marriage date must not be older than 10 months (based on the check-in date). The marriage certificate is mandatory at the check-in.

PAID SERVICES

Birthday card, Wine Fruit Plate, decorated table at the restaurant. Cake delivery on birthdays **is paid**

Anniversary Celebration ; Wine Fruit Plate, decorated table at the restaurant. Anniversary Celebration cake presentation is paid

L&H Ultimate All Inclusive

Local & Healthy Ultimate All Inclusive

- Food products are predominantly selected and presented in accordance with their original local territory.
- Local regions are indicated by geotags in presentations ("Cream", "Cheese", etc.)
- Produced with gluten-free bread and healthy wheat dough product options are offered.
- Healthy, natural products are mainly used in children's and baby buffets.
- Carefully selected vegetables and fruits that turn into healthy drinks are included in the Detox menu presentations.
- Fried products are not offered with refined trans fat content. Healthy cooking methods are prioritized in food production throughout the facility.





We have prepared a new buffet system for you, our esteemed Guests, whose contact with food presentation and service equipment has been completely eliminated.

Our Kitchen Chefs will distribute delicious foods prepared for you in open buffets without touching, through the "**WE SERVE"** system within the Social Distance rules.



FOOD & B Standard Free Services SERV	EVERAGE VICES Standard Free Services
Traditional Palace Sherbet and Carrot Cezerye in at the reception	24 hour beverage service
A-la-carte service on all units	Diet Food in the Main Restaurant
Mini bar (refreshed once a day)	Vegetarian food in the main restaurant
Beverage service at lunch and dinner included in the concept	Local-themed foods in the main restaurant
Snack food range, pizza, pide, hamburgers and so on in Snack restaurants day long	all Children's buffet in the main restaurant
Breakfast, lunch and dinner with open buffet in the main restaurant food services	Ice cream service
Fresh production in bakeries daily bakery products service	Baked potato service
International Local Coffees	Boiled corn service
Various hand-made Food Service in snack restaurants	Some à la carte services

FOOD & DRINK SERVICES

Standard Paid Services

Welcome services	Freshly squeezed vegetables, juices and Energy drinks
A'la Minute food production in some units	All bottled alcoholic products, all special domestic and foreign wines and champagnes, alcoholic Premium drinks (10 and 12 years and above VSOP and XO Cognacs)
Special section for families with children in the main restaurant	All wine, champagne and special food orders are served at Alakart Restaurants at an extra charge. (Except Table Wine)
Fresh cut fruit and delicatessen presentations at the buffet	24-hour room service
Fresh production daily bakery products	Organizations such as special meals in designated special Locations in the facilit
Beverage menu in all bars	Special Day Celebrations (Anniversary, and Birthday Cake)
Use of a 1-way a la carte restaurant for stays of 7 nights	All a la carte Restaurants for stays of 6 nights or less
Thematic buffet presentations, including Turkish cuisine once a week	
Freshly squeezed juice varieties for breakfast	







All pools are closed between 20:00 - 08:00 due to cleaning work and guest safety.

POOL	DEEP	m²
Activity Pool	140 cm	2124 m²
Relax Pool	140 cm	660 m²
Children's Pool	140 cm	121 m²
Indoor Pool	140 cm	50 m²



For our little guests... We have created such opportunities for them to live their holidays to the fullest, unlimited and free. Activities that continue all day long for children and young people between the ages of 4-12, Crispy Mini Club, games, a pool dedicated to them, food and drink services... We have prepared many activities where they will make new friends, improve themselves, and fill themselves with games and entertainment. Our children's club staff, whom you entrust your most precious ones to, show our little ones all the care they deserve and constantly take care of them. We know that children's club is the most important department that does not accept mistakes, and therefore all our children's club staff in our facilities with the concept of "Children and Family Friendly Hotel" welcome our little guests aware of this. Because we know that if our little guests are happy, their parents will be happy. Come on, give your kids a fun, adventurous, memorable vacation!

- Mini Club (04-12 years) / Teen Club (13-17 years)
- Sleeping Room
- Mini-disco
- Mini-cinema

- •Playground (outdoors) •Mini pool and activity equipment •Stroller service (Paid)
- •Developing games and activities, Shows for Children



There are slide children's pools and playgrounds within the special area for our little guests. With the 'Crispy Mini Club Concept', our main goal is for children to have fun and learn while having fun. Our special trainers and lovely hero Crispy Elephant is happy to welcome our little guests every day between 10:00-12:30 14:30-17:00.

Tea Time

Working Hours

15:00 -- 17:00



Night Shows

Backgammon, chess, card games, etc.

Theme parties & Gala Night

Yoga & Meditation



CRYSTALCLEAR Spa Center



Free Services

Indoor Swimming Pool, Relax Area Sauna, Turkish Bath, **Paid Services**

Massage Rituals, Skin and body care, Hairdresser and beauty salon CH'İ Detox Programs Personal Care Programs



Free Services

2 tennis courts 1 basketball court Boccia, darts, aerobics, beach volleyball, table tennis Fitness Center

Paid Services

Tennis court lighting and tennis equipment

Motor and non-motorized water sports near the hotel (Kanoe and sea bike, Jet ski,

banana, Parasailing, Ringo, surfing and windsurfing, (certificate required)

GENERAL SERVICES (Free Services)

Wake up service	Mini bar is refreshed once a day
Message services	Public relations desk
Parking service (OUTDOOR)	Daily table reservations at the main restaurant for guests with disabilities
Baggage handling staff	Special landscaping that allows guests with disabilities to access all facility areas

GENERAL SERVICES (paid Services)

Phone, fax, photocopy			
Laundry (dry cleaning, wo	ashing, ironing and tailoring)		
Shopping Mall (Shops)			
Transfer services			
Car rental, Bicycle rental,	Children's car rental		
Doctor Service			
Photo services			
SHOPPING MALL			
Market	Boutique	Hairdresser	Photographer

IMPORTANT INFORMATION

Quality Management Systems: 9001

ems: 9001Quality Management SystemISO 14001Environment Management SystemISO 50001Energy Management System

ISO 10002 Customer Satisfaction Management System ISO 45001 Occupational Health and Safety Management System ISO 22000 Food Safety System

- All Food and Service offerings use officially certified premium quality products and brands.
- Guests who are allergic to any food are required to report their situation to Guest Relationships when they enter the facility. Otherwise, Hotel Management is not responsible for any problems that may arise.
- Smoking is prohibited in closed spaces in general use according to the laws of the Republic of Turkey dated 19.05.2008.
- Pets are not permitted in our facility.
- Check-in time is 14:00 and departure time from the facility is 12:00. Even if the room is delivered on time, facility service uses are subject to extra charge after 12:00.
- Clothing rules may apply in some restaurants and bars in the facility. (For Dinner, buffet and A la Carte Restaurants)
- Air conditioning operating hours are automatically adjusted by the automation system according to external weather conditions in order to provide maximum comfort.
- Alcoholic beverages are not served to guests under 18 years of age, and tobacco products and drinks are not sold.
- Alcohol is not served to our guests with health risk.
- Preparatory work carried out during the opening and closing of the season may be postponed due to weather opposition.
- The beach service opening date is determined by the hotel management according to adverse weather conditions.
- Hotel management reserves the right to unilaterally make changes in all services and hours contained in Factsheet due to Pandemic, weather and similar reasons beyond one's control.
- The days on which restaurants and bars will be closed may vary depending on the weather conditions and reservation requests by the hotel management.
- It is not appropriate for hygiene and safety to take food, drink and equipment from food and beverage units to outdoor areas.
- Bathroom bouquets are given daily according to the number of people.
- The information letter with the general rules of the facility is declared to all guests by signature during the check-in process.
- Regarding the beach chair occupied without being used for a long time, the hotel authorities can take the items on the beach chair and make them empty.
- Fishing is prohibited within the swimming boundaries.
- Motor vessels cannot be used within the swimming boundaries.
- All consumables, bouquets, towels, mini bar contents, cosmetic products served in the rooms are served within the scope of all-inclusive package for daily use in the facility. It is not appropriate to take these materials out of the facility.
- Hotel management reserves the right to make unilateral changes to the services and information contained in this guide.
- Our current concept is always published on our crystalhotels.com.tr web page. Tour Operator and agencies acknowledge that these current published concepts are valid under contracts and will update this information simultaneously in their sales and marketing channels.
- Crystal Hotels does not accept responsibility for non-current content on Agent and Tour operators' WEB sites

PRECAUTIONS AGAINST GLOBAL WARMING IN OUR HOTELS

Natural Gas Use

Waste decomposition

Use of recycled materials

Use of energy saving system in rooms

Electrical saving lighting and sensor use

Use of sensors and aerators to save water

Solar Energy Usage



CURRENT VISUAL, VIDEO, LOGO, FACT SHEET

CRYSTAL CENTRO

You can access all current information, fact sheet, images, logos, and videos at

www.crystalhotels.com.tr



http://acente.kilithg.com/

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Key Hospitality Group Our Mobile Application

You can access it by downloading it from your IOS and ANDROID phones.





