



HOTEL FACT SHEET & WINTER CONCEPT

GENERAL INFORMATION

HOTEL NAME

NAME OF THE HOTEL

ADDRESS

TELEPHONE

TELEFAX

WEB SITE

E – MAIL

HOTEL & GOLF CLUB MANAGER

HOTEL & GOLF CLUB MANAGER ASS.

SALES & MARKETING COORDINATOR

PENSION TYPE

YEAR OF CONSTRUCTION

SERVICE PERIOD

LANGUAGES

SYSTEMS & CERTIFICATIONS

: SUENO HOTELS GOLF BELEK

- : Official 5 Star
- : Kadriye Mah. Kadriye_5. Sk. No: 6/2 Serik / ANTALYA
- : +90 242 710 30 00 (pbx)
- : +90 242 710 30 09
- : www.sueno.com.tr
- : info@sueno.com.tr
- : Mr. Yaşar ERSOY
- :
- : Mr. Kadir EĞİN
- : Deluxe All Inclusive
- : November 2007
- : All Year round
- : Turkish, English, German, Russian
- : Quality Management System TS EN ISO 9001
- : Environmental Management System TS EN ISO 14001
- : Food Safety Management System TS EN ISO 22000
- : Occupational Health and Safety Management System TS ISO 45001
- : Customer satisfaction – Complaints Management System TS ISO 10002
- : Green Key & Blue Flag
- : Safe Tourism
- : Sustainable Tourism
- : Antalya (AYT) 30 km
- : About 30 Minutes
- : Antalya 40 km
- : Belek 5 km
- : Kadriye 3 km
- : Perge 30 km
- : Termessos 65 km
- : Phaselis 110 km
- : Myra 180 km
- : Aspendos 30 km
- : Side 45 km

DISTANCE TO THE AIRPORT

TRANSFER TIME

DISTANCE TO THE NEAREST CITY

DOWNTOWN, SHOPPING AND

NEAREST HOSPITAL

DISTANCE TO THE

HISTORICAL PLACES

DESCRIPTION OF HOTEL

BUILD AND TERRITORY

- : The Beach is about 400 m far away from the main building and on 1.410.000 m² a large property. Located directly on 2 Professional Golf Courses. This hotel consists with total 174 rooms of 6 Floor. A proportion of 50% of the rooms are with golf views. Golf Club and Pro Shop are integrated in the main building. A shuttle service is available to Reception of Sueno Hotels Deluxe Belek.
- : Hotel building is to the private beach with Blue Flag and Sueno Hotels Deluxe Belek 400 m far away (Sand surface with length of 220 m). Pier (15.05-15.10), Beach Club, Beach Pavillons, sunbeds and sunblind are available for Guests **(Summer season)**.

PLACE OF THE BEACH

WELCOME & FAREWELL

Cold and hot Welcome drinks at Arrival for the Guests
Personel accompanying for VIP Guests to the room
Providing all the neccessary informations for 24 hours by the hotel staff
Parking for Free with Valet parking service
Reservation priority at the Main Restaurant for handicapped guests

OUR ROOMS

Name of Room Type	Room Code	Number of Rooms	Size	Room View		Room Sections									Floor	Bathroom	
			m²	Land	Golf	Total Rooms	Bed Room	Living Room	Terrace	Balcony	Jacuzzi	WC	Bath	Maximum Capacity	Carpet	Shower	Bathtub
Standart Room	STD	84	30 - 35	X		1	1			1			1	2+2	X		1
Senior Room	SEN	71	35 - 45		X	1	1			1			1	2+2	X		1
Handicapped Room	STD	2	30 – 35	X		1	1			1			1	2+2	X	1	
Junior Suite Room	JUS	7	50 - 80	X	X	1	1			1			1	3+1	X		1
Jacuzzi Suite Room	JAC	4	65 - 70	X	X	2	1	1		1	1		1	3+1	X		1
Suite Room	SUI	4	55 – 60	X	X	2	1	1		1			1	3+1	X		1
King Suite	KSU	2	95		X	2	1	1		1	1	1	1	3+1	X		1
Jacuzzi Suite Room are in Maisonette Style. Lower Room is Bed Room with Bath Room and Balcony; Upper Room are with Jacuzzi – Sofa, Washbasin and Panoramic view. Here is a Split Aircondition. Balconies have a table, chairs and sun loungers.																	

FREE OF CHARGE SERVICES IN ROOM

	Standart Room	Senior Room	Handicapped Room	Junior Suite Room	Jacuzzi Suite Room	Suite Room	King Suite
Bathrobe and slippers	X	X	X	X	X	X	X
Visco bed variaties	X	X	X	X	X	X	X
Pillow menu (5 types)	X	X	X	X	X	X	X
Hot set-up (tea & coffee)	X	X	X	X	X	X	X
Minibar (Water, Mineral Water, Soft drinks, Beer)	X	X	X	X	X	X	X
Digital Safe	X	X	X	X	X	X	X
Direct dial telephone	X	X	X	X	X	X	X
Sat.-LCD TV	X	X	X	X	X	X	X
Hair Dryer	X	X	X	X	X	X	X
Air Condition (Central / 01.04.-31.10 cooling / 01.11.-31.03. heating)	X	X	X	X	X	X	X
Wi-Fi Internet	X	X	X	X	X	X	X

HONEYMOONERS

Up-grade upon availability to higher room category.
Heart-shaped cake served at the A la carte restaurant (Sueno Hotels Deluxe Belek)
Welcoming with flowers upon arrival.
Fruit basket and a bottle of sparkling wine in the room
In one morning of your choice 1 x time per stay complimentary "continental breakfast" served in the room (Breakfast service time will be arranged via Guest Relations during C/In)
Special sink decorated with flower leaves, only in the Suites
1 time complimentary dinner in one a la carte restaurant with decorated table, bottle of sparkling wine. Date and the restaurant will be asked by Guest Relations during C/In for pre-booking (Sueno Hotels Deluxe Belek)
%25 discount by massages at the SPA Center
Honeymoon room decoration (Roses, slippers, bathrobes, heart balloons etc.)

FACILITIES

Unit Name	Place	Opening Times		Size	Capacity	Free	Extra	Description
				m²				
Main Lobby	Lobby	24 hours				X		
Table Tennis	Ground Floor	10:00	00:00			X		
Billard	Ground Floor	10:00	00:00				X	
Outdoor and Indoor Pool	Ground Floor	08:00	21:00	360		X		
SPA Center	Ground Floor	08:00	21:00	1.320		X	X	Care, Therapy and Massage are paid.
Fitness Center	Ground Floor	08:00	21:00	85		X		
Proshop	Lobby	06:30	16:30				X	Golf Equipment
Driving Range	Outside	07:00	17:00			X		300 m length, Golf balls extra charge
Albatros Main Restaurant	Lobby			725	250 person	X		
Albatros Main Restaurant Terrace	Lobby			555	200 person	X		Depending on weather
Laundry & Dry Cleaning	Ground Floor						X	
Car Park	Outside					X		
Shuttle Service to Sueno Deluxe Hotel		24 hours				X		Times will be determined depending on the season
Medical Service	Sueno Deluxe	24 hours					X	Doctor service is paid.
Basketball Court	Outside					X		1 multifunction Court
Tennis Courts	Outside					X		2 Quartz/-sand
Football Pitches	Outside						X	2 x 105 m x 70 m Gras & 2 x 20 m x 70 m Gras
Artfical Football Pitch	Outside					X		30 m x 50 m

MEAL SERVICES & RESTAURANTS

Activities	Place	Menu	Opening Times		Indoor Cap.	Outdoor Cap.	Description
Breakfast	Albatros Main Restaurant	Open Buffet	06:30	10:00	250 person	200 person	Fresh Orange Juice
Late Breakfast	Albatros Main Restaurant	Open Buffet	10:00	10:30	250 person	200 person	Fresh Orange Juice
Lunch	Club House Birdie Bar	A'la carte	12:00	16:00	50 person	100 person	Hotel Guests free of charge / Non Hotel Guests extra charge
Dinner	Albatros Main Restaurant	Open Buffet	19:00	21:30	250 person	200 person	
Midnight Snack	Albatros Main Restaurant	Sandwich Buffet	23:00	01:00	250 person	200 person	
Coffee & Tea Service	Greens Bar	Selfservice	16:00	18:00	80 person	100 person	

BARS

Unit Name	Place	Opening Times		Capacity	Inclusive	Extra	Description
Greens Bar (Lobby)	Lobby	24 hours			X		Local and some Import alcoholic/nonalcoholic drinks
Club House Birdie Bar	Ground Floor	10:00	17:00		X	X	Local and Import alcoholic/nonalcoholic drinks (Hotel Guests free of charge / Non Hotel Guests extra charge)
Vitamin	SPA Center	09:00	21:00		X		Alcoholic/nonalcoholic drinks
Buggy Bar	Golf Courses	08:00	16:00			X	Daytime on Golf courses-Mobil

Note: Aged Whisky and special alcoholic beverages are extra.

Some import drinks are served at certain bars. All these alcoholic Brand drinks will be served at our certain Bars as a part of our Deluxe All Inclusive Concept.

MINIBAR

Bier (2 box)	Coca Cola (2 box)	Fanta (2 box)	Mineral Water (2 bottle)	Sprite (1 box)	Coca Cola Zero (1 box)	Fruit Juice (1 box)	Ice Tea (1 box)
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Note: The contents of the minibar is checked daily.

MEETING ROOMS

Name	m ²	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail	Name	m ²	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail
Pines	170	3,5 m	170	96	40	130	100	200	Dunes	101	3,5	90	51	30	80	60	120

POOLS

Pool	Place	Size m ²	Depth	Fresh Water	Outdoor	Indoor	Cover	Heated
Outdoor and Indoor Pool	Indoor and Outdoor	360	1,40 cm	X	X	X		X (01.11.-31.03)
Child Pool	Outdoor	20	40 cm	X	X			

SPA & WELLNESS

360 m² Outdoor and Indoor Pool	20 m² Outdoor Child Pool	5 Massage Rooms	3 Treatment Rooms	1 Steam Bath
1 Fitness Center	1 Vitamin Bar	1 Sauna	1 Turkish Bath	1 Hairdresser
1 Relax Area				
Free of Charge	Fitness Center	Turkish Bath	Steam Bath	Sauna
	Relax Area	Outdoor and Indoor Pool	Outdoor Child Pool	Jacuzzi (in Pool)
Extra Charge	Massage	Body-Care Treatments	Manicure & Pedicure	Hairdresser

SPORTS & ACTIVITIES

Free of Charge	2 Tennis Courts	Fitness Center	Pilates	Table Tennis	Basketball (multifunktion)	Step
	Mountain-bike Tours	Dart	Water Gymnastic	Gymnastic	Aerobik	
	Some Activities are in Sueno Hotels Deluxe Belek					
Extra Charge	Baby Sitting	Private Golf Lessons	Golf Courses			
	Private Fitness Lessons	Private Tennis Lessons	Football Floodlight			
	2 Soccer Fields (Prof.)	Tennis Equipment	Tennis Floodlight			

LOLLIPOP KIDS CLUB

In Sueno Hotels Deluxe Belek: *01-12 yrs (01-03 under parental control, 04-07 yrs, 08-12 yrs, 13-15 yrs Teenager) *Special welcoming at the Mini Club for children *Recording child's name, surname and room number on special designed badge *Shows with Children's participation are organized every week *1 x time per week collective birthday celebrations (fee of charge) *Private birthday celebrations (Extra Charge) *Special shows for children *Kids Cinema *Activity Rooms (painting) *Ballet Hall and Lesson *Climbing Wall *Lollipop Mini Club Service hours can change according the season	*Baby Care Room *Sleeping Room *Library *Lego Room *Baby Trolley , Baby phone (Extra Charge) *Toys for disabled children *Waiting room for parents *Mini Disco *Babysitter service (extra charge and at 01 year)
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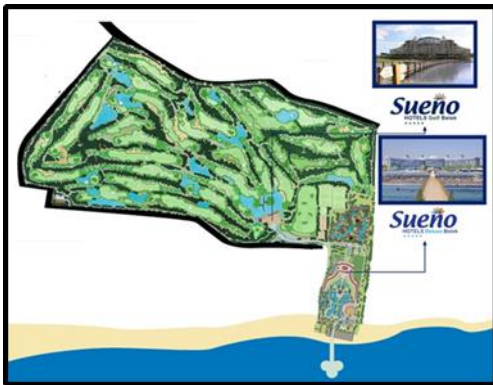
ENTERTAINMENT

Free of Charge (in Sueno Deluxe Hotel)	Life Music	Karaoke	Daily Tournaments	Acrobatics Shows	Evening Entertainment	Cinema
Extra Charge	Billard					

DIVERSES

Name	Yes	No	Inclusive	Extra	Description
Credit Cards	X				Visa, Eurocard, Mastercard
Late Check Out	X			X	If available
Express Check In	X				For groups with advanced Pre-info
Smoking Rooms		X			
Pets		X			Not Allowed
Lifts	X				2 in Total
Room Service	X			X	24 hours
Doctor Service	X			X	at certain times visit
Laundry Service	X			X	
Photocopy	X			X	
Telephone		X			
Shops	X			X	Pro Shop, Photo Shop, Hairdresser, Rent a Car

***All Sueno Hotels Golf Belek guests can use in Sueno Hotels Deluxe Belek the free and chargeable services during stay.**



All services and activities depend on season & weather conditions and Sueno Hotels Golf Belek may change programmes without any notice.