



HOTEL FACT SHEET & SUMMER CONCEPT

GENERAL INFORMATION

HOTEL NAME	: SUENO HOTELS GOLF BELEK
NAME OF THE HOTEL	: Official 5 Star
ADDRESS	: Kadriye Mah. Kadriye_5. Sk. No: 6/2 Serik / ANTALYA
TELEPHONE	: +90 242 710 30 00 (pbx)
TELEFAX	: +90 242 710 30 09
WEB SITE	: www.sueno.com.tr
E – MAIL	: info@sueno.com.tr
HOTEL & GOLF CLUB MANAGER	: Mr. Yaşar ERSOY
HOTEL & GOLF CLUB MANAGER ASS.	:
SALES & MARKETING COORDINATOR	: Mr. Kadir EĞİN
PENSION TYPE	: Deluxe All Inclusive
YEAR OF CONSTRUCTION	: November 2007
SERVICE PERIOD	: All Year round
LANGUAGES	: Turkish, English, German, Russian
SYSTEMS & CERTIFICATIONS	: Quality Management System TS EN ISO 9001 Environmental Management System TS EN ISO 14001 Food Safety Management System TS EN ISO 22000 Occupational Health and Safety Management System TS ISO 45001 Customer satisfaction – Complaints Management System TS ISO 10002 Green Key & Blue Flag Safe Tourism Certificate Sustainable Tourism Certificate
DISTANCE TO THE AIRPORT	: Antalya (AYT) 30 km
TRANSFER TIME	: About 30 Minutes
DISTANCE TO THE NEAREST CITY	: Antalya 40 km
DOWNTOWN, SHOPPING AND	: Belek 5 km
NEAREST HOSPITAL	Kadriye 3 km
DISTANCE TO THE	: Perge 30 km
HISTORICAL PLACES	Termessos 65 km Phaselis 110 km Myra 180 km Aspendos 30 km Side 45 km

DESCRIPTION OF HOTEL

BUILD AND TERRITORY

: The Beach is about 400 m far away from the main building and on 1.410.000 m² a large property. Located directly on 2 Professional Golf Courses. This hotel consists with total 174 rooms of 6 Floor. A proportion of 50% of the rooms are with golf views. Golf Club and Pro Shop are integrated in the main building. A shuttle service is available to the Deluxe Reception.

PLACE OF THE BEACH

: Hotel building is to the private beach with Blue Flag and Sueno Hotels Deluxe Belek 400 m far away (Sand surface with length of 220 m). Pier (15.05 – 15.10), Beach Club, Beach Pavillon, sunbeds and sunblinds are available for Guests on the Beach.

WELCOME & FAREWELL

Cold and hot Welcome drinks at Arrival for the Guests
Personel accompanying for VIP Guests to the room
Providing all the necessary informations for 24 hours by the hotel staff
Providing drinks to adults and children during the check-in
Indoor and Outdoor Parking for Free with Valet parking service
Reservation priority at the Main Restaurant for handicapped guests

OUR ROOMS

Name of Room Type	Room Code	Number of Rooms	Size m ²	Room View		Room Sections									Floor	Bathroom	
				Land	Golf	Total Rooms	Bed Room	Living Room	Terrace	Balcony	Jacuzzi	WC	Bath	Maximum Capacity	Carpets	Shower	Bathtub
Standart Room	STD	84	30 - 35	X		1	1			1			1	2+2	X		1
Senior Room	SEN	71	35 - 45		X	1	1			1			1	2+2	X		1
Handicapped Room	STD	2	30 - 35	X		1	1			1			1	2+2	X	1	
Junior Suite Room	JUS	7	50 - 80	X	X	1	1			1			1	3+1	X		1
Jacuzzi Suite Room	JAC	4	65 - 70	X	X	2	1	1		1	1		1	3+1	X		1
Suite Room	SUI	4	55 - 60	X	X	2	1	1		1			1	3+1	X		1
King Suite	KSU	2	95		X	2	1	1		1	1	1	1	3+1	X		1

Jacuzzi Suite Room are in Maisonette Style. Lower Room is Bed Room with Bath Room and Balcony; upper Room are with Jacuzzi – Sofa, Washbasin and Panoramic view. Here is a Split Aircondition. Table, Chair and lounge on Balcony.

FREE OF CHARGE SERVICES IN ROOM

	Standart Room	Senior Room	Handicapped Room	Junior Suite Room	Jacuzzi Suite Room	Suite Room	King Suite
Room Cleaning	X	X	X	X	X	X	X
Bathrobe and slippers	X	X	X	X	X	X	X
Visco bed varieties	X	X	X	X	X	X	X
Pillow menu (5 types)	X	X	X	X	X	X	X
Hot set-up (tea & coffee)	X	X	X	X	X	X	X
Minibar (Water, Mineral Water, Soft drinks, Beer)	X	X	X	X	X	X	X
Digital Safe	X	X	X	X	X	X	X
Direct dial telephone	X	X	X	X	X	X	X
Sat.-LCD TV	X	X	X	X	X	X	X
Hair Dryer	X	X	X	X	X	X	X
Air Condition (Central / 01.04.-31.10 cooling / 01.11.-31.03. heating)	X	X	X	X	X	X	X
Wi-Fi Internet	X	X	X	X	X	X	X

HONEYMOONERS

Up-grade upon availability to higher room category
Heart-shaped cake served at the A'la carte restaurant (Sueno Hotels Deluxe Belek)
Fresh Flower arrangement at the room
Fruit basket and a bottle of sparkling wine in the room
In one morning of your choice 1 x time per stay complimentary "continental breakfast" served in the room (Breakfast service time will be arranged via Guest Relations during C/In)
Special sink decorated with flower leaves, only in the Suites
1 time complimentary dinner in one a la carte restaurant with decorated table / a bottle sparkling wine service. Date-restaurant will be asked by Guest Relations during C/In for pre-booking (Sueno Hotels Deluxe Belek)
%25 discount by massages at the SPA Center
Honeymoon room decoration (Roses, slippers, bathrobes, heart balloons etc.)

FACILITIES

Unit Name	Place	Opening Times		Size	Capacity	Free	Extra	Description
				m ²				
Main Lobby	Lobby	24 hours				X		
Cinema	Ground Floor	21:00		60	45 person	X		1 times a day
Table Tennis	Ground Floor	10:00	00:00			X		
Billard	Ground Floor	10:00	00:00				X	
Outdoor and Indoor Pool	Ground Floor	08:00	21:00	360		X		
SPA Center	Ground Floor	08:00	21:00	1.320		X	X	Treatments extra charge
Fitness Center	Ground Floor	08:00	21:00	85		X		
Proshop	Lobby	07:00	16:30				X	Golf Equipment
Driving Range	Outside	07:30	17:00			X		300 m length, Golf Balls extra charge
Albatros Main Restaurant	Lobby			725	250 person	X		
Albatros Main Restaurant Terrace	Lobby			555	200 person	X		
Laundry & Dry Cleaning	Ground Floor						X	
Car Park	Outside					X		
Pavillon	Beach/Pool	09:00	19:00				X	In Sueno Hotels Deluxe Belek
Pier	Beach	10:00	19:00	1.800		X		with Bar (15.05 – 15.10)
Shuttle Service to the Deluxe Reception		24 hours				X		Times will be determined depending on the season
Medical Service	Ground Floor	24 hours					X	at certain times visit
Basketball Court	Outside					X		1 multifunction Court
Tennis Courts	Outside					X		2 Quartz/-sand
Football Pitches	Outside						X	2 x 105 m x 70 m Gras & 2 x 20 m x 70 m Gras
Artfical Football Pitch	Outside					X		30 m x 50 m

RESTAURANTS & MEALS

Activities	Place	Menu	Opening Times		Indoor Cap.	Outdoor Cap.	Description
Breakfast	Albatros Main Restaurant	Buffet	07:00	10:00	250 person	200 person	Fresh Orange Juice
Late Breakfast	Albatros Main Restaurant	Buffet	10:00	11:00	250 person	200 person	Fresh Orange Juice
Lunch	Club House Birdie Bar	Selfservice	12:00	16:00		100 person	Only in June – July – August / Hotel Guest free
Snack	Club House Birdie Bar	Selfservice	12:00	16:00		100 person	Only April – May & September - October / Hotel Guest free
Dinner	Albatros Main Restaurant	Buffet	19:00	21:30	250 person	200 person	
Midnight Snack	Albatros Main Restaurant	Mini Buffet	23:00	01:00	250 person	200 person	
Night Snack	Albatros Main Restaurant	Selfservice	01:00	07:00	250 person	200 person	Soup and Sandwiches
Snack	Club House Birdie Bar	Selfservice	12:00	16:00		100 person	Only in June – July – August / non Hotel Guest extra charge
Snack	Club House Birdie Bar	Selfservice	12:00	16:00		100 person	Only Apr – May & Sept - Oct / non Hotel Guest extra charge
Coffee & Tea Service	Greens Bar	Selfservice	16:00	18:00	80 person	100 person	
Pita, Snacks, Drinks	Beach Bar	A'la carte	12:00	16:00			

BARS

Unit Name	Place	Opening Times		Capacity	Inclusive	Extra	Description
Greens Bar (Lobby)	Lobby	24 hours			X		Local and some Import alcoholic/nonalcoholic drinks
Club House Birdie Bar	Ground Floor	11:00	16:00		X	X	Only in June – July – August / non Hotel Guest extra charge
Club House Birdie Bar	Ground Floor	11:00	16:00		X	X	Only Apr – May & Sept - Oct / non Hotel Guest extra charge
Vitamin Bar	SPA Center	09:00	21:00		X		nonalcoholic drinks
Buggy Bar	Golf Courses	08:00	16:00			X	Daytime on Golf courses-Mobil
Beach Bar	Beach	10:00	19:00		X		Local and some Import alcoholic/nonalcoholic drinks
Pier Bar (15.05 – 15.10)	Pier	10:00	19:00		X		Local and some Import alcoholic/nonalcoholic drinks

Note: Aged Whisky and special alcoholic beverages are extra.

Some import drinks are served at certain bars. All these alcoholic Brand drinks will be served at our certain Bars as a part of our Deluxe All Inclusive Concept.

MINIBAR

Bier (2 box)	Coca Cola (2 box)	Fanta (2 box)	Mineral Water (2 bottle)	Ice Tea (1 box)	Sprite (1 box)	Coca Cola Zero (1 box)	Fruit Juice (1 box)
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Note: The contents of the minibar is checked daily.

MEETING ROOMS

Name	m ²	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail	Name	m ²	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail
Pines	170	3,5 m	170	96	40	130	100	200	Dunes	101	3,5	90	51	30	80	60	120

POOLS

Pool	Place	Size m ²	Depth	Fresh Water	Outdoor	Indoor	Cover	Heated
Outdoor and Indoor Pool	Indoor and Outdoor	360	1,40 cm	X	X	X		
Child Pool	Outdoor	20	40 cm	X	X			

SPA & WELLNESS

360 m ² Outdoor and Indoor Pool	20 m ² Child Outdoor Pool	5 Massage Rooms	3 Treatment Rooms	1 Steam Bath
1 Fitness Center	1 Vitamin Bar	1 Sauna	1 Turkish Bath	1 Hairdresser
1 Relax Area				
Free of Charge	Fitness Center	Turkish Bath	Steam Bath	Sauna
	Relax Area	Outdoor and Indoor Pool	Child Pool	Jacuzzi (in Pool)
Extra Charge	Massage	Body-Care Treatments	Manicure & Pedicure	Hairdresser

SPORTS & ACTIVITIES

Free of Charge	2 Tennis Courts	Sport Tournaments	Fitness Center	30 min Golf Lesson (1 x Week)	Table Tennis	Basketball (multifunction)
	Mountain bike Tours	Beach Volleyball	Mini Football			
	Archery	Shooting (Air-gun)	Artfical Football Pitch			
Extra Charge	Baby Sitting	Private Golf Lessons	Golf Courses			
	Private Fitness Lessons	Private Tennis Lessons	Football Floodlight			
	Tennis Floodlight					

LOLLIPOP KIDS CLUB

<p>In Sueno Hotels Deluxe Belek: *01-15 years (01-03 under parental control, 04-07 years, 08-12 years, 13-15 years teenager) *Special welcoming at the Mini Club for children *Recording child's name, surname and room number on special designed badge *Shows with Children's participation are organized every week *1 x time per week collective birthday celebrations (fee of charge) *Private birthday celebrations (Extra Charge) *Special shows for children *Kids Cinema *Activity Rooms (painting) *Ballet Hall and Lesson *Climbing Wall *Play ground *Lollipop Mini Club Service hours can change according the season.</p>	<p>*Baby Care Room *Sleeping Room *Library *Lego Room *Special corner provided with relevant equipment for mothers to prepare baby food in Main Restaurant *Baby Trolley , Baby phone (extra charge) *Toys for disabled children *Waiting room for parents *Babysitter service (extra charge and at 01 year) *Mini Disco</p>
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PAVILLONS & BEACH

<p>Pavillon *Beach 16, Pool 16, VIP Lounge 3 *Working hours 09:00 – 19:00 *Service is available by reservation from GR *Mini Fridge, Incl. Safe, Service Bell, Ventilator and plug *Hotel Staff will be glad to provide Vip food and beverage service *Guest are welcomed with Sparkling Wine *Cold towels, variety of ice-cream, cookies, special cocktails, Turkish pastry, fruits and etc. *High speed WI-FI service</p>	<p>Beach *Working hours 09:00 – 19:00 *Distance to hotel is 400 meter *Sandy Beach *220 meters length private beach *WC, shower, changing rooms *Beach towels , sunbeds and umbrellas are free of charge *Pier size of 1.800 m² (15.05 – 15.10) *Shuttle service to the Deluxe Reception will be determined depending on the season</p>
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ENTERTAINMENT

Free of Charge (in Sueno Deluxe Hotel)	Pool Games	Life Music Performance	Party Night	Concerts (Some Months)	Night Tournaments	Karaoke nights
	Shows of Famous Dance Groups from different countries	Acrobatic Shows	Special Events	Daily Tournaments	Concept Party	
	Evening Entertainment	Outdoor Disco	Cinema			
Extra Charge	Billard					

Note: Shows between 01.05. – 15.10

DIVERSES

Name	Yes	No	Inclusive	Extra	Description
Credit Cards	X				Visa, Eurocard, Mastercard
Late Check Out	X			X	If available
Express Check In	X				For groups with advanced Pre-info
Smoking Rooms		X			
Pets		X			Not Allowed
Lifts	X				2 in Total
Room Service	X			X	24 hours
Doctor Service	X			X	Visit time
Laundry Service	X			X	
Photocopy	X			X	
Fax		X			
Telephone		X			
Shops	X			X	Pro Shop, Photo Shop, Hairdresser, Rent a Car

***All Sueno Hotels Golf Belek guests can use in Sueno Hotels Deluxe Belek the free and chargeable services during stay.**



All services and activities depend on season & weather conditions and Sueno Hotels Golf Belek may change programmes without any notice.